

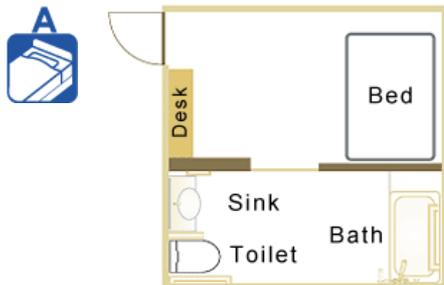
Hotel Information

Accessible Room

(Former Name: Heartful Room)

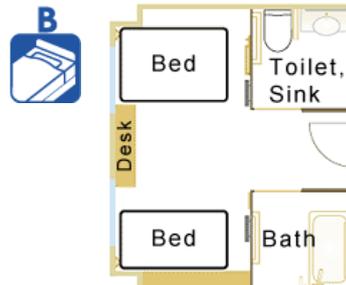
The Toyoko Inn offers two types of barrier-free rooms so that guests using wheelchairs enjoy a comfortable stay.

[A Type]



Bathing room, toilet and sink are spread out in a single area with lots of space. The size of room, size of bed, and layout of room may vary at each hotel, so please inquire directly to each hotel.

[B Type]



The toilet and sink in this type of room are separate from the bathing room. Type B rooms are designed to accommodate a wide variety of guests, including guests who use wheelchairs. Toyoko Inn is now striving to enhance its efforts on this type of room.

(Utility Model Registration No. 3127972)

For the time being, Internet reservations cannot be accepted for Type A and Type B Accessible Rooms. If you would like to book one of these rooms, please make a reservation directly with a specific hotel by phone or fax.

All Accessible Rooms are non-smoking.

Toyoko Inn Accessible Room Icons

* Accessible Room icons shown on the page for each hotel refer to the following:



Wheelchair-accessible toilet available in the lobby common area.



Hotel with Type A Accessible Room



Hotel with Type A Accessible Room
Wheelchair-accessible toilet available in the lobby common area.



Hotel with Type B Accessible Room
Wheelchair-accessible toilet available in the lobby common area.

We can provide the following types of assistance to guests with disabilities.

- The hotel can loan the following items upon request.
- Accompaniment to room upon request.
- Rearrange room furniture (wheelchair users).
- Open or close curtains.
- Fill out registration card (visually impaired guests).

* Due to our obligations to other guests, please note that we are unable to provide assistance with matters such as eating, use of the toilet, bathing or getting dressed. If you require such assistance, please arrange for your own attendant.

Items that Can Be Borrowed

Hotels with Accessible Rooms can provide the following items. Please inquire about renting them when you make your reservation (some items are not available for rent at Toyoko Inn Frankfurt Central Station (Germany)).

Bath Chair	Non-Slip Mat	Baggage Rack
In-Tub Chair	Extension Cord	Handheld Hair Dryer <small>(separate from the room's wall-mounted dryer)</small>
Electric Pot	Braille Version of the Hotel Guide	Footlight
Bucket and Washbowl		

Example of a Accessible Room (layouts at each hotel are different)



Toyoko Inn hotels are designed with equitability and comfort in mind. For this reason, we have remodeled our barrier-free rooms into Accessible Rooms that can comfortably be used by a wide variety of guests, not just those with disabilities or seniors.

It may take some time to make these changes, and we welcome your comments, opinions and suggestions so that we can provide the best possible service for our Accessible Rooms. We look forward to having you stay with us.

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